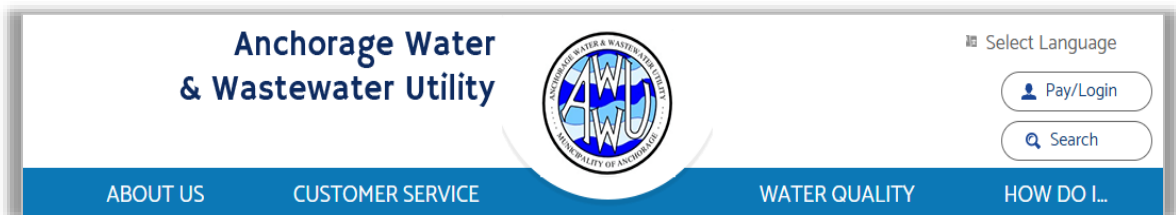


# Update Wallet

To update payment information (credit card Expiration Date or Account Nickname), **Wallet** must be updated.

- Access My Account at our secure website [www.awwu.biz](http://www.awwu.biz) by clicking Pay/Login
  - *For the best viewing experience on mobile device, simply turn it sideways (landscape mode).*

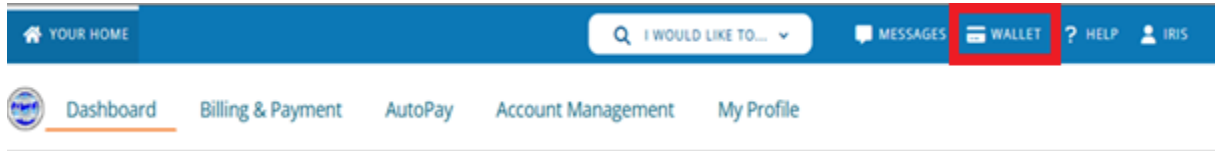


- Enter your unique **Username/E-mail** and Password

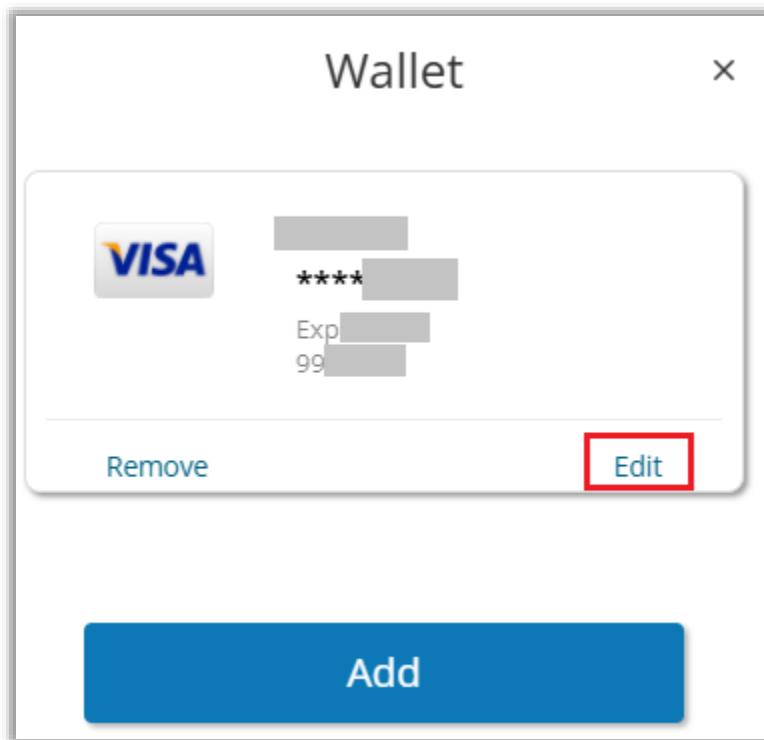
A login form titled "Sign in to My Account". It contains two input fields: "Enter your email address" and "Enter your password". The password field has a toggle icon (an eye) to its right. Below the input fields is a large blue button labeled "Sign In". At the bottom of the form, there is a link that says "Forgot your Password?".

# Update Wallet

- Navigate to **Wallet**




- Click **Edit** to update current payment method (credit card Expiration Date or Account Nickname)



## Update Wallet

- Enter new Expiration Date and/or Account Nickname and click **Save**
  - *The payment method may be edited if only expiration date has changed and the credit card number remained same.*

### Update



Account Nickname

Card Number

Account Holder Name

Expiration

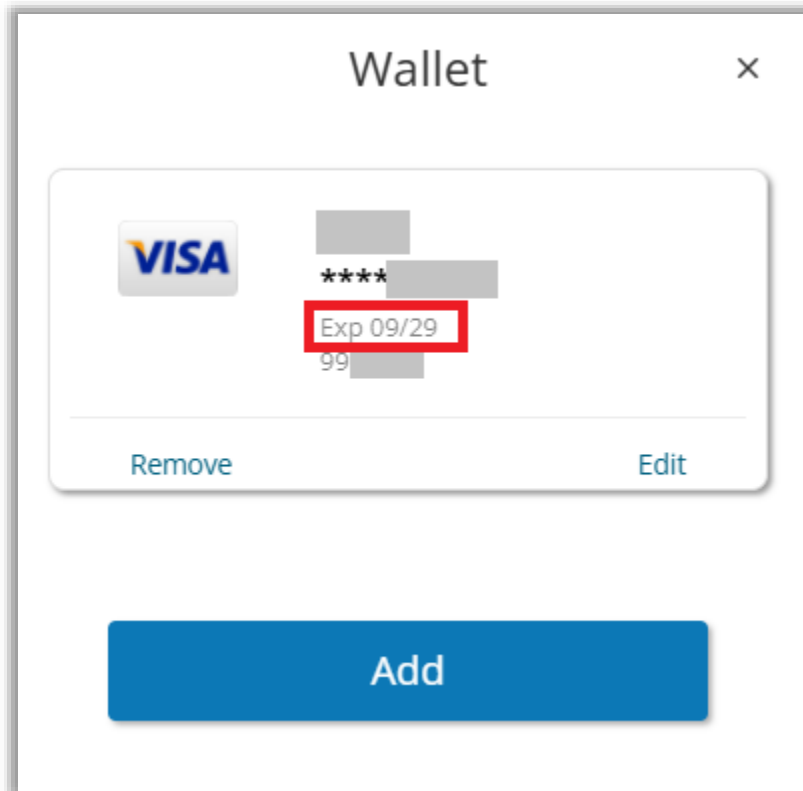
ZIP Code

**By saving this payment method, I authorize Anchorage payment provider, KUBRA to store my payment method ending in 4448 and agree to the [Terms & Conditions](#).**

**Save**

## Update Wallet

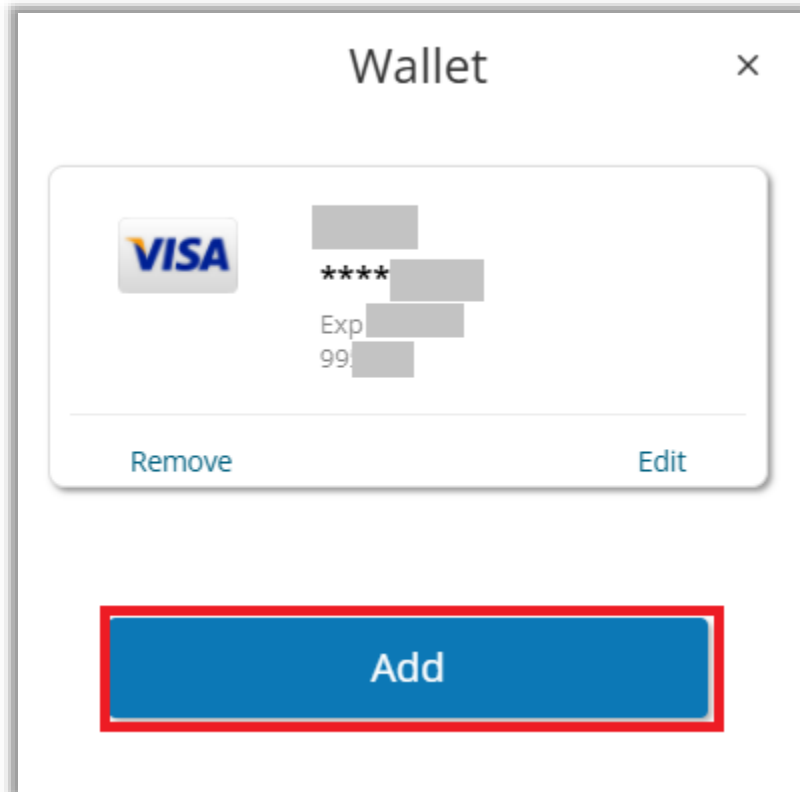
- Verify information has been updated



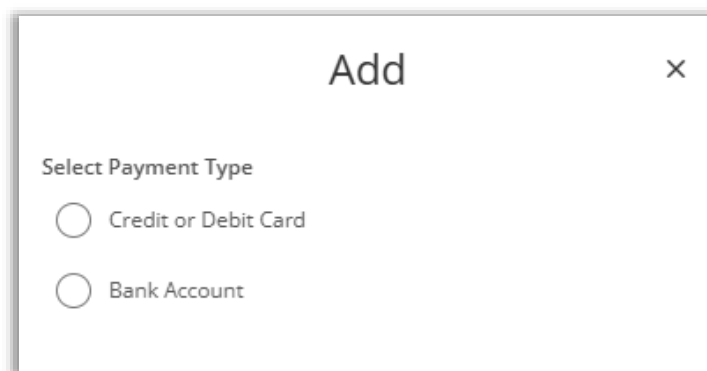
- *Any scheduled payments will be cancelled if payment method has changed and new information is added to Wallet.*
- *A one-time payment may need to be scheduled*

## Update Wallet

- To change payment method (new Credit Card Number or Checking Account), it must be first added to **Wallet**.
- From **Wallet** click Add



- Select Payment Type (Credit or Debit Card/Bank Account)



# Update Wallet

- Enter **Credit or Debit Card** or **Bank Account** information. Click **Save**


### Add

Select Payment Type

Credit or Debit Card

Bank Account

Supported Cards



Account Nickname

Card Number

Account Holder Name

Expiration

-- --

ZIP Code

CVC Number

By saving this payment method, I authorize Anchorage payment provider, KUBRA to store my payment method ending in \_\_\_ and agree to the [Terms & Conditions](#).

Save

### Add

Select Payment Type

Credit or Debit Card

Bank Account

Account Nickname

Bank Account Type

--

Routing Transit Number

Bank Account Number

Confirm Bank Account Number

Account Holder Name

MEMO

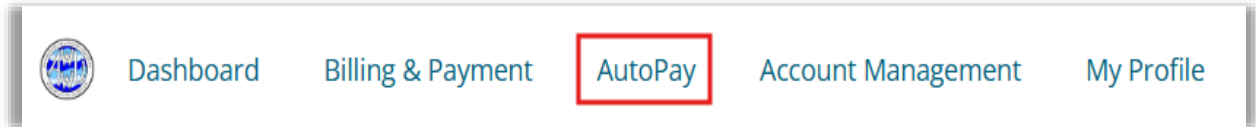
331674485	1456874801	3321
Routing Number	Account Number	Check #
331674485	1456874801	3321

By saving this payment method, I authorize Anchorage payment provider, KUBRA to store my payment method ending in \_\_\_ and agree to the [Terms & Conditions](#).

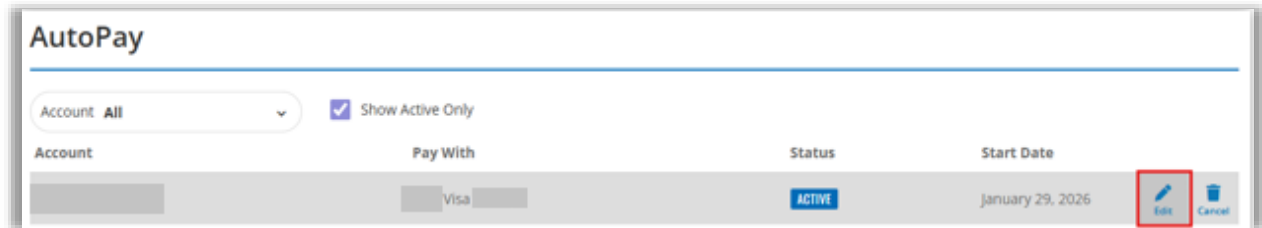
Save

# Update Wallet

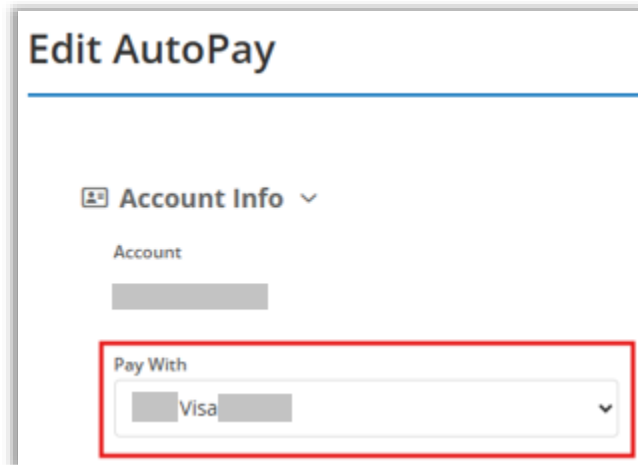
- Navigate to **AutoPay**



- Click Edit



- Open Pay With dropdown menu to select new payment method



# Update Wallet

- Click Save

**Please Note:** AutoPay will be applied to any future bills. You will still need to manually pay your current bill.

[Back](#) [Save](#)

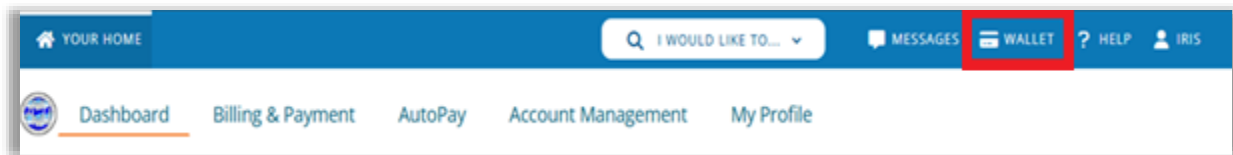
- Verify Pay With account contains new payment method

**AutoPay**

Account **All**  Show Active Only

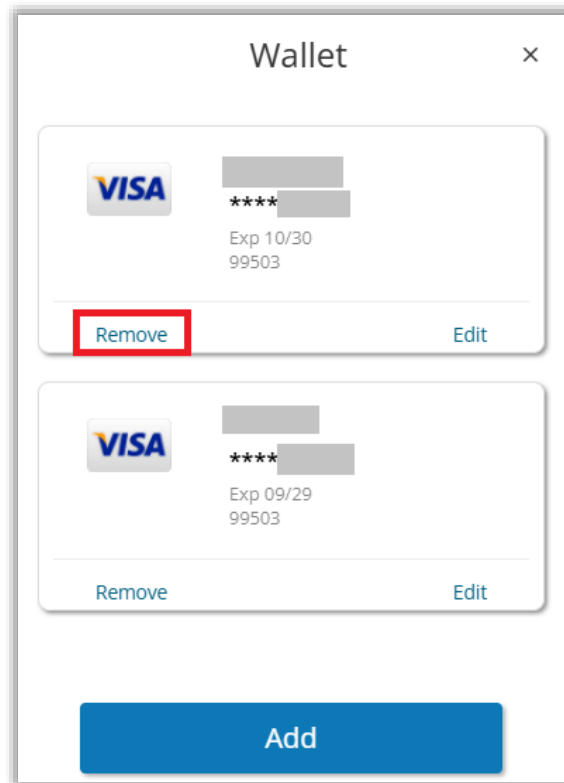
Account	Pay With	Status	Start Date
[REDACTED]	test [REDACTED]	<b>ACTIVE</b>	February 04, 2026

- Repeat for any additional enrolled accounts if any.
- Once Autopay has been updated, remove unused payment method from Wallet. Navigate to **Wallet**



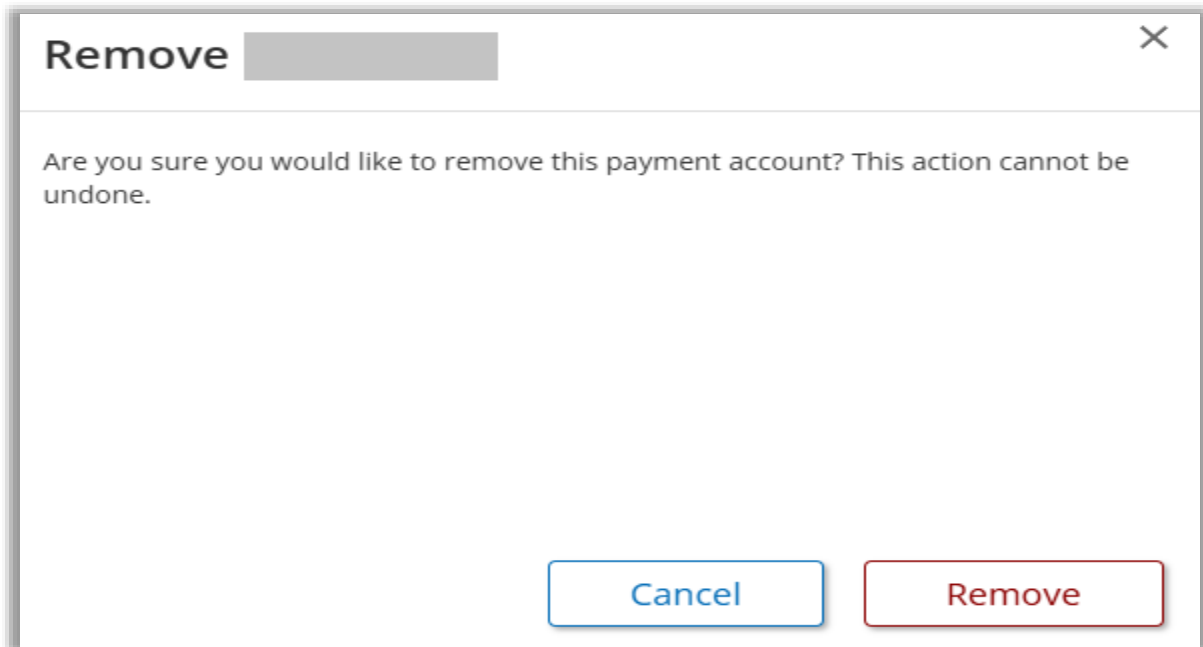
## Update Wallet

- Click [Remove](#) on the payment method you wish to delete



## Update Wallet

- Confirm you wish to remove the payment method and click **Remove**



- *If you attempt to remove a payment method associated with Autopay, you will not be able to complete it.*

